#### Dear Guests

Welcome to 1731 L'Aiglon du Mont Tremblant...the Eagle's Nest. On behalf of the parent company and host, EchoDeuxNeuf, we sincerely hope that your stay here in the fabulous Laurentians meets all your highest expectations.

The vacation home has recently been renovated and upgraded. We respectfully ask that you treat it with some tender loving care, so that it keepe its cache for those generations of guests who will follow you. More upgrades are coming each year; we hope you will return to experience them.

CoCo and I have put together this welcome and information book to help you get the most out of your vacation home, as well as, to introduce you to the many amenities and services available in the "royaume" of Mont Tremblant. Where we have had personal experience with an establishment, we have provided our opinion of the quality of service. We would be very happy if you would add your own opinions in our guest book, located on the sofa table by the stairs, based on how well you liked the condominium and how you were treated by the various local establishments. Your comments and critique will assist CoCo and I in improving the Eagle's Nest, and will be valued by future quests as they make plans to explore the area.

The new and larger municipality of Mont Tremblant can be a little confusing now that amalgamation has been finalized. The old town of St Jovite, which comprises many of the support services and shops in which you may be interested, is now known as Mont Tremblant (Centre Ville). The village of Lac Mercier, which is home to some of the area's best ski and bike technicians, is now known as Mont Tremblant (Village). Finally, the mountain itself is today referred to as Mont Tremblant (Mountain). Don't let the confusion generated by municipal politics ruin your stay...the area is still the same fantastic four seasons resort that boasts the best skiing in North East America and several of the best golf courses in Canada. Added to these world class sporting venues are the extensive biking and cross country ski courses, in addition to a wide variety of boating, swimming, hiking, fishing and sailing options. If you need more information than what we have provided in this book, there is a large and well-staffed Information Centre just a 5 minute drive up Montee Ryan Road towards the Mountain (right turn when you exit La Bete). You will see the Information Centre when you get to the traffic circle.

Once again, we offer you our personal best wishes for a remarkable and enjoyable stay in the Eagle's Nest and the surrounding resort area. We hope that you have found everything to your satisfaction and will plan to stay with us again.

Carole "CoCo" Comtois and Don Kennedy Your hosts on behalf of EchoDeuxNeuf Inc.

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## Living In The Eagle's Nest

- <u>The Kitchen</u>. We have provided as many utensils and machines as we can think of to help you prepare and enjoy your home-cooked meals.
  Please don't take the kitchen tools and utensils to other condos as they tend to be forgotten there. The phone is not connected for long distance use. Please use your cellphone for long distance calls. The dishwasher is a bit loud, so you may wish to put it on just before you leave for the days activities. Dishwasher soaps are under the sink. Paper towels are on a rack in the lower cupboard to the right of the fridge. Instructions for the various appliances are in the upper cupboard above the dishwasher should you need some additional help.
- 2. <u>The Bedrooms</u>. The cleaning staff has made up the beds for your arrival. Facecloths, towels and housecoats have been laid out based on the numbers of guests reported in your reservation.
- 3. <u>Master Bathroom</u>. Soaps and shampoos are provided in the master bathroom upstairs. A hair dryer is mounted on a holder inside the cabinet.
- 4. <u>Small Toilet</u>. There is a hair dryer and first aid kit under the sink in the ground floor toilet.
- 5. <u>The Living Room</u>. We ask that you only burn chemical logs in the fireplace. One log is provided complimentary; you can purchase others at several stores in Town or in the Village at the Depaneur. One of the couches is a pullout bed; the blankets and sheets are in the blanket box between the two couches. The entertainment center comes complete with a DVD and VCR player, as well as, a stereo tuner. You can pull in both English and French stations in the Laurentians.
- 6. <u>The Front Hallway</u>. Please take off your outdoor footwear and ski boots at the front door. Skis should be stored in the ski lockup just outside the front door. There are two ski bootdryers in the front closet for your convenience. The sliding mirror doors on the front closet are a bit sensitive so please operate them with care. There is a

mop, pail, broom and dustpan in the front hall closet if you have an emergency cleanup to take care of.

7. <u>The Patio</u>. The BBQ should have sufficient propane. Please clean the grill after each use and replace the BBQ cover when you leave your vacation home at the end of your stay. Please do not build any fires outside the condo, except in the metal firepit provided.

### Emergency Services

- 1. <u>911</u>. The phone is not connected for long distance calls; however, if you need emergency medical, fire or police assistance, dial 911.
- 2. <u>First Aid</u>. Small first aid kits are located in the kitchen (third rawer down to the left of the sink) and in the ground floor toilet (under the sink).
- 3. <u>Fire Extinguisher</u>. There is a small chemical fire extinguisher on the wall to the right of the fridge.
- 4. <u>Plumbing/Electrical Repairs</u>. If something goes wrong with the plumbing, electrical or other utility services you can call one of two people:

Charlie at Royal Suites Rental with whom we have an emergency contract. Phone number - 819 425 8465 or Cell - 819 808 8465.

Normand Belanger, our cleaning lady, who can put you in touch with a local plumber or electrician. Phone number - 819 429 6985.

#### Skiing Mont Tremblant

- 1. <u>Ski Passes</u>. We can provide you with inexpensive passes for Mont Tremblant with your condo rental. Call Normand at if your passes were not on the kitchen table or if you need a few extra.
- 2. <u>Parking</u>. The navette service has been discontinued, so you will need to drive the 10 minutes to Mont Tremblant base. There is plenty of

parking, but you need to leave for the mountain on weekends and during holidays if you want to take advantage of the free parking lots.

- 3. <u>North Side Versus South Side</u>. Sometimes the South Side main gondola is very busy, so you might want to consider the option of driving a little further to the North Side where parking is free and usually less crowded. There is no gondola on the North Side, but the quad lifts are quite quick.
- 4. <u>Lesson</u>s. Mont Tremblant has one of the best group of ski instructors in the world. Most instructors are multi-lingual.

# Other Ski Hills

- 1. <u>Grey Rocks</u>. If you have small kids you might want to consider starting them at Grey Rocks where the lift ticket is less expensive and the runs more beginner friendly. The ski school here is also first rate. The hill is a few minutes closer to your vacation home than Mont Tremblant.
- 2. <u>Mont Blanc</u>. This ski hill makes a nice alternative to Mont Tremblant. It is less expensive and almost always less busy. Mont Blanc is about a 15 minute drive from the condo, South on Highway 15 towards Montreal.

## Golfing Tremblant

- 1. <u>General</u>. There are 5 championship level courses within a 10 minute drive of the condo: La Bete, La Belle, Le Maitre, Le Diablo and Le Geant. Of course we would like to recommend La Bete as a place from which to begin your gold adventures.
- 2. <u>La Bete</u>. We can provide you with inexpensive green fees for this wonderful course with your vacation home rental. Call Normand if your green fees you ordered with your reservation were not on the kitchen table or if you have need of additional passes. You must take a power cart to play a round; you'll understand why when you tee off on number two.

- 3. <u>La Belle</u>. La Belle is the Grey Rock's sister to La Bete. It is somewhat easier and you can pull a cart or carry if you wish. There is a golf school and driving range at La Belle. The deer are free of charge.
- 4. <u>Le Maitre</u>. Designed by ...., this fabulous course is right beside La Belle, but closer to Centre Ville. In our opinion, it is the most challenging course in the area.
- 5. <u>Le Diablo</u>. Diablo is located about 5 minutes North from here as you drive on Montee Ryan towards towards the Mountain (just passed the traffic circle).
- 6. <u>Le Geant</u>. This is the Club Intrawest course at the base of the Mountain. It is loooong and challenging, but the views are extraordinary, especially when the leaves are changing colour.
- 7. <u>Le Manitou</u>. We really like the par 3 Manitou. It was designed by the same lad who did Le Maitre, so it's not a backyard affair; it's fun!!
- 8. <u>Arundel</u>. A little further away (22 kms), Arundel is very scenic and very affordable.

# Biking Tremblant

# Hiking and Cross Country Skiing Tremblant

- There are many hiking and cross country ski trails featured in the vicinity; a map is available in a page holder further on in this book. Maps to take on your excursion are available from the Information Centre.
- 2. You might also want to check out the Parc National du Mont Tremblant, about 20 kms Norh of the Mountain, for some additional excellent hiking trails.

Dining Tremblant. See the Dining Guide included in this book.

# Shopping Tremblant

- 1. <u>Mont Tremblant Centre Ville (old St Jovite)</u>. This is the best shopping in the area; the main street has a number of nifty gift and clothing shops. Further to the South along Highway 117 (the main route up from Montreal) you will find the big box stores like Canadian Tire.
- 2. <u>Mont Tremblant Mountain</u>. The Mountain also has some great shops, many catering to skiwear and ski equipment.
- 3. <u>Mont Tremblant Village (old Lake Mercier)</u>. The Village has a god bike shop and the best ski servicing facility in the region ( Dan...).
- 4. <u>St. Sauveur</u>. For a day trip, you might want to want to head South down Highway 117 towards Montreal. Stop at St Sauveur for the largest selection of outlet stores on the Laurentide.
- 5. <u>Groceries</u>. The best selection and prices are at the IGA on Highway 117 (South towards Montreal) beside the Canadian Tire. The Metro on the main street of Centre Ville is also good. You can get beer and wine in these large grocery stores. There is als a food warehouse called Bourassa across from the wine and liquor store (SAQ) on main street; it has the best selection of cheeses in the region – just outstanding. The fondue and raclette cheeses are most affordable here.
- 6. <u>Societe Alcool de Quebec (SAQ)</u>. The SAQ has an excellent selection of wines and spirits. The largest one is on the main street of Centre Ville, and there is a smaller one in the Mountain shopping zone (just off Place St Bernard).

<u>Other Interesting Venues</u> (see the additional information further on in this book)

- 1. Star Gazing at Pavilon d'Astronomie Velan.
- 2. Mont Tremblant Casino at the Mountain.
- 3. La Scandinave Spa.
- 4. Dog Sled Rides.
- 5. Roller Blading.

# Cleaning Services

- 1. Normand will have the vacation home in a clean and tidy condition for your arrival. If you are staying for 6 or more nights, Normand will provide a mid-week sheet exchange and tidy. If you need her for a cleaning outside this circumstance, do not hesitate to give her a call at 819 429 6985. She will charge you directly for this service.
- 2. It is usual in Quebec to tip for good service. If you like what Normand has done you could leave \$5 per adult as a gratuity.

# <u>Damages</u>

- 1. You have already paid a \$500 damage deposit; if there are no damages found during Charlie's inspection, the deposit will be returned in 7 to 14 days after your vacating the condo. We hope that damage reparation isn't necessary; however, if damages, beyond normal and reasonable wear and tear, have occurred, we will have an estimate for repair undertaken and bill you the lowest quote.
- 2. This can be unpleasant for both you and us, so please take care.

## Vacating the Eagle's Nest

Garbage. Please empty all the wastebaskets and the blue box into the appropriate dumpsters out past the parking area.

Dishwasher. Please put all the dirty dishes that are dishwasher safe into the dishwasher and start the wash cycle. Please wash the remaining dishes and stack them to dry in the wash rack.

Laundry. Please put all soiled laundry such as towels and bathrobes in the bathtub.

Lights and Appliances. Please turn off all lights and appliances.

BBQ. Ensure you have given the grill a final brushing and replace the BBQ cover.

Blinds and Curtains. Please lower and close the blinds. The curtains by the patio door can remain open.

Thank you for taking the time to leave the vacation home in a tidy way. We sincerely appreciate your patronage and hope that you have been sufficiently happy here to come back again on your next holiday in the Laurentians.

Don Kennedy and Carole Comtois For EchoDeuxNeuf Inc.

#### Min # of Season Start End Rate per Nights Date Date Night High Winter 04 Jan 09 5+ 18 Dec 08 \$300 Value Winter 05 Jan 09 2 01 Feb 09 \$220 3 \$200 4+ \$180 7+ \$160 29 Mar 09 Regular Winter 02 Feb 09 7+ \$180 30 Mar 09 13 Apr 09 2 Value Winter-Spring \$220 3 \$200 4+ \$180 7+ \$160 Regular Spring 14 Apr 09 10 May 09 2 \$200 3 \$180 4+ \$160 7+ \$140 28 Jun 09 2 Value Spring 11 May 09 \$220 Summer 3 \$200 4+ \$180 7+ \$160 Canada Day 29 Jun 09 05 Jul 09 3 \$250 Holiday Week 4 \$220 5+ \$210 06 Jul 09 29 Aug 09 2 Regular Summer \$240 3 \$220 4+ \$200 7+ \$180 30 Aug 09 07 Sep 09 3 Labour Day \$250 4 Holiday Week \$220 5+ \$210 2 Regular Fall 08 Sep 09 01 Nov 09 \$200 3 \$180 4+ \$160 7+ \$140 Super Value Fall 02 Nov 09 18 Dec 09 2 \$180 Winter 3 \$160 4+ \$140 7+ \$120

# FEE SCHEDULE 1731 Chemin du Golf, AIGLON, Mont Tremblant

All prices are in Canadian dollars with all taxes included. Over 14 days – discounts are possible. Contact the property manager ay 819 425 8465 or 819 808 8465.